# **Compass - Quantity Versus Time Limit (QVT)**

[Reject Code](#_Toc165971774)

[Prior Authorization Drug Limitations (QVT) in Compass](#_Toc165971775)

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[Related Documents](#_Toc165971777)

**Description:** Provides Reject Code information, how to view Prior Authorization Drug Limitations in Compass, and Examples for when a plan allows a maximum quantity of medication to be filled within a specific time frame, referred to as a Quantity Versus Time limit (QVT) or a Therapy Protocol Quantity Limit.

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| Reject Code |

**RxClaim:** Code 76 - Plan Limits Exceeded

Quantity of xx Allowed every <xx> Days, or

Maximum <xx> Days Quantity of <xx>

QUANTITY OF 999999.999 ALLOWED NOW OR 999999.999 ALLOWED ON 12/31/9999.

**Note:** If there is a PBO or PA on file, refer to [Compass – Plan Benefit Override (PBO) Guide (061708)](https://thesource.cvshealth.com/nuxeo/thesource/#!/view?docid=44418b02-7e70-41cc-bb2e-bb38164a951f) and/or [Prior Authorization, Exceptions, Appeals Guide (063978)](https://thesource.cvshealth.com/nuxeo/thesource/#!/view?docid=657ddfe3-27d1-4a21-8f51-8cbd3961001c).

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| Prior Authorization Drug Limitations (QVT) in Compass |

These limits are most often encountered for Corticosteroids and Bronchodilators (Albuterol, Budesonide, etc.), Vasodilators (Tadalafil, Sildenafil) and Opioids/Controlled Substances. For more information, refer to [Related Documents](#_Related_Documents).

RxClaim will be implementing new QVT (Quantity Versus Time) fields to their Prior Authorizations screens. In turn, Compass will be enhanced to support these additional PA fields within our **Override/PA History** hyperlink, **Requires Special Handling** dropdown. CCRs have the ability to view this screen and its data fields.

Refer to the following to determine what QvT the PBO / PA has been approved for:

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| **Step** | **Action** |
| **1** | From the Claims Landing page, click the **Override/PA History** hyperlink. |
| **2** | Click the override ID hyperlink of the Drug Name in question. |
| **3** | In the Override Details tab, click the **Requires Special Handling** chevron.    **Result:** Requires Special Handing chevron opens. |
| **4** | Click the **Drug Limitation** tab and review the following fields within the Drug Limitations.   * + Step 1 Quantity   + Step 2 Day’s Supply |
| **5** | Educate the member on what the PBO or PA amount is approved for. |

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| QVT Example |

This section provides examples of QVT limits but note that many clients allow a ‘back on track’ QVT override, which can be entered to allow members to fill the full quantity of their medication so they won’t have to deal with partial fills (as in example 1 below). Refer to [Compass – Quantity vs. Time (QVT) Override (061704)](https://thesource.cvshealth.com/nuxeo/thesource/#!/view?docid=ebb38ac4-9984-4685-b0f5-8740059efc94).

For assistance on calculating QVT date ranges, you can also use the MS Windows Calculator app. Refer to [QVT Calculator (002979)](https://thesource.cvshealth.com/nuxeo/thesource/#!/view?docid=88d0ab80-9987-4daa-a124-bb82a8d5b933).

**Suggestion:** You can calculate when medications with QVT restrictions will pay through on future dates by running future-dated tested claims.

**Example:** Cialis: Quantity of 6 allowed every 25 days.

Cialis: Quantity of 6 allowed every 25 days.

Quantity of 6 = Full Quantity

25 days = # Protocol Days

Refer to the table below:

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| **Example** | **Information** |
| **1** | * Rx written for quantity of 8 * Last Date of Fill: 06/01/2018 for a quantity of 4 * Today’s date is 06/15/2018 * Quantity of 2 allowed now or 6 allowed on 06/26/2018   + If the member takes the option of quantity 2 allowed now the member will not be able to fill the Full Quantity of 6 until 07/10/2018.   **Why?** The # Protocol Days are affected by the Last Date of Fill.  **Result:** Until the member allows the # Protocol Days to go by in entirety, the member can find himself or herself receiving partial fills every time.  **Proactive Measures:** Educate the member to wait the full # Protocol Days before refilling the medication. This will prevent escalations and increase member satisfaction. |
| **2** | * Rx written for quantity of 8 * Last Date of Fill: 06/01/2018 * Today’s date is 06/28/2018 * Quantity of 6 allowed now or 6 allowed on 06/26/2018   **Result:** In this example, the member is working with his or her # Protocol Days efficiently by waiting for the entirety of the # Protocol Days before refilling the medication. The member can now fill the full quantity allowed.  **Proactive Measures:** None unless the member takes issue over receiving quantity of 6 when the doctor writes Rx for quantity of 8. If so, educate the member on plan parameters and appeals option.  **Reminder:** With a Quantity Versus Time limit of quantity of 6 per 25 days, the plan will not pay for more than 6, but the member can pay out of pocket for any additional quantity that is written by the doctor. (DO NOT advise to send in a paper claim.) |
| **3** | * Rx written for quantity of 4 * Last Date of Fill 06/01/2018 for a quantity of 2 * Today’s date is 06/15/2018 * Quantity of 2 allowed now or 4 allowed on 06/26/2018 * If the member takes the option of quantity 2 allowed now, the member will again be able to fill a quantity of 4 on 06/26/2018. * If the member continues to honor the Full Date, subsequent fills will continue to fill without issue.   **Why?** The Last Date of Fill was only for quantity of 2 when the QVT is for quantity of 6, which means that there are still 4 available. If the member continues to use Rx’s for quantity of four and continues to wait for the Full Date, the prescription will continue to fill without issue, although the member is not maximizing his or her plan.  **Proactive Measures:** Advise that the QVT will allow for a Full Quantity of 6. This can be researched by the CCR via Test Claim or Plan Benefits. |

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| Related Documents |

[Compass - Appeals (057981)](https://thesource.cvshealth.com/nuxeo/thesource/#!/view?docid=2afb93f5-6068-48b7-af0f-e04000f90426)

[Customer Care Abbreviations, Definitions, and Terms (017428)](file:///C:\Users\DDavis6\Desktop\Subcommittee%20Review\Ready%20for%20Posting\CMS-2-017428)

[Shared PHD Julian Calendars (040811)](https://thesource.cvshealth.com/nuxeo/thesource/#!/view?docid=b7271337-462b-4b0d-a437-6d60dc2ea9f9)

**Parent Document:** [CALL 0049 Customer Care Internal and External Call Handling](https://policy.corp.cvscaremark.com/pnp/faces/DocRenderer?documentId=CALL-0049)

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